

CUSTOMER Jaco Fouché, Allen Hanford Ltd

LOCATION United Kingdom

DATE 19th February 2024

## BACKGROUND

When our team received the call from Allen Hanford's it was because a competitor machine was not performing as it should.

Recognising the urgency to address the issue, we swiftly arranged to attend site and began our servicing process. After a thorough examination, we identified areas for improvement and replaced faulty parts as needed.

Additionally, we provided comprehensive training to the client ensuring they were equipped with the knowledge to maintain optimal performance and achieved the very best from that machine.

We left the site with the client confident that the incinerator was running better than ever and operating correctly.

Its great to received such positive feedback from our customer, we very much look forward to working with Jaco and Allen Hanford's for many years to come.

"Working with Agri Incineration" Systems was an absolute game-changer for our facility. When our incinerator required urgent attention, we reached out to them and were very pleased by their swift response. Their engineering team, led by Dan was on-site at our facility swiftly and soon had the incinerator running correctly.

What truly impressed us was the dedication of Agri Incineration System's engineer. They didn't just fix the problem and leave; they remained on-site until they were certain that the machine was burning at its best. Their commitment to ensuring our satisfaction and the effective operation of the incinerator was truly remarkable"

**Jaco Fouché,** Allen Hanford Ltd

